# **象 travel.se**

# GENERAL TERMS AND CONDITIONS FOR THE SALE OF DIGITAL PRODUCTS TRAVEL.SE (THOR TRAVEL AB)

Version April 2025

#### 1. General

These Terms and Conditions ("Terms") apply to all digital product sales ("Products") made through www.travel.se ("we", "our", "us") to customers in Sweden. By purchasing a Product, you agree to be bound by these Terms and by applicable Swedish consumer laws, including the Distance Contracts Act (*Distansavtalslagen*) and the Consumer Sales Act (*Konsumentköplagen*).

# 2. Digital Products

All Products sold are digital in nature (e.g., PDFs, templates, e-books) and delivered electronically to the provided email address after purchase. No physical goods will be shipped.

#### 3. License and Use

Upon purchase, you are granted a non-exclusive, non-transferable license to use the Product for personal or internal business use only. You may not share, distribute, sublicense, resell, or publicly display the Product without our written permission.

#### 4. Prices and Payment

All prices are listed in EUR and include Swedish VAT (moms) if applicable. Payments are processed securely through our payment service provider Stripe, Inc.

#### 5. Right of Withdrawal (Ångerrätt)

The right of withdrawal is not applicable once the download or streaming has begun with your prior consent. By completing your purchase, you expressly agree that the digital delivery of the Product begins immediately, and you waive your right of withdrawal.

# 6. Refunds

Due to the digital nature of the Product, all sales are final. However, if you experience technical issues or if the Product is faulty, please contact us at info@travel.se and we will do our best to resolve the issue or provide a replacement. It is your own responsibility to provide us with a correct email address.

#### 7. Intellectual Property Rights

All content remains the intellectual property of Travel.se (Thor Travel AB). Any unauthorized use, reproduction, or distribution is strictly prohibited and may result in legal action.

#### 8. Limitation of Liability

We are not liable for indirect or consequential damages arising from the use or inability to use our digital Products.

# 9. Governing Law and Dispute Resolution

These Terms are governed by the laws of Sweden. Any disputes shall primarily be resolved through discussion. If no agreement is reached, consumers may contact the Swedish National Board for Consumer Disputes (*Allmänna reklamationsnämnden*, ARN). Legal proceedings shall be handled by Swedish courts.

#### 10. Contact Information

For questions or support, please contact: info@travel.se

Thor Travel AB (5594520719), Göteborg